

Collective IT is a leading provider of enterprise class IT solutions.

We work with clients from a variety of industry sectors, both private and government, who seek high quality solutions and efficient service delivery within some of the largest and most complex environments in Arizona.

In return, we offer proven experience and capability, a commitment to best-practice methodologies and a refreshing penchant for flexibility and customer focus. At Collective IT, it doesn't follow that one size fits all – there's simply your business needs and the most appropriate solutions.

Read on for more or get in touch today to find out how we can work with you.

Managed Services

Implementing and maintaining efficient managed services presents unique problems to organisations of all sizes – and that's why outsourcing to Collective IT can help ensure an efficient outcome.

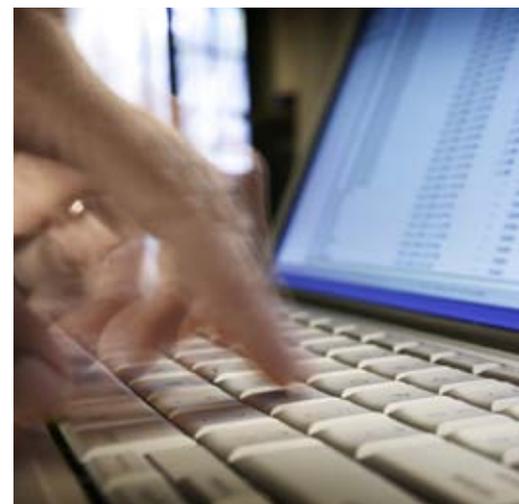
We work collaboratively with our customers to develop tailored solutions specific to their environment and business needs. Our staff manage multiple technologies and infrastructure from every major vendor – yet product recommendations are based on assessed best fit, not our alignment to any particular vendor. In this way we can ensure appropriate allocation of technology to maximise value.

Services are delivered by locally-based teams that work under a dedicated resourcing model. The result is insightful, timely responses and the ability to adapt quickly to evolving business needs.

Project Services

One of the benefits of being vendor neutral is that our staff are highly experienced across a wide array of products, technologies and vendors. This means we are able to provide comprehensive assistance for your project work, outside of our managed services or service management solutions.

With a significant breadth of knowledge and a commitment to maintaining our capabilities in new and emerging technologies, Collective IT can supply the precise technical or consultancy support for any IT project work.



E-Rate Internal Connections and Basic Maintenance

Technology is transforming the way students learn and parents communicate with teachers and administrators. However, school budgets are tight and gaining access to the necessary tools, network infrastructure and applications can be a challenge for many school districts. Fortunately, the Universal Service Schools and Libraries Program, commonly known as "E-rate," provides discounts of up to 90 percent to help many schools and libraries in the United States obtain affordable telecommunications and Internet access.

To assist in the funding process, Collective IT provides a professionally trained staff to provide support in all facets of the E-Rate cycle, including post-award assistance with E-Rate forms and filing guidance. Our E-Rate and Regulatory Managers stay abreast of all rules issued by USAC, the Schools and Libraries Division, the Federal Communications Commission, Federal Courts and Congress.

We are a USAC and FCC qualified E-Rate provider. Our SPIN is 143035546. Collective IT is also state-licensed through the ProcureAZ program. Our Vendor ID is 000023872.

Training

Collective IT is an accredited training provider and examination center.

Our training is delivered according to the needs of our customers. We offer a variety of courses, or we can accommodate specific needs by customising a session to a brief. Collective IT can deliver training in-house at a customer's premises or utilise our own facilities. Our trainers have significant real-world experience implementing ITIL principles and so are able to provide genuine insight.

Courses are designed to encourage a high degree of involvement and participation with maximum group sizes of 12. Theory is mixed with discussions and practical exercises to ensure concepts can be readily understood and applied. All course material, trainers and procedures have been independently audited to comply with international ITIL/hPMG syllabus.



The Collective IT Difference

Since 2007, many of Arizona's largest organizations have aligned themselves with Collective IT for proven end-to-end IT solutions.

Our differences from other providers result in genuine fit-for-purpose solutions, efficient service delivery and end-user satisfaction.

We're not confined to using only one vendor or methodology. Our approach is simple - we find the best solution to the requirements of our customers, be it highly innovative or tried and tested.

It allows for efficient and transparent delivery, along with rapid resolution and problem solving. It also allows us to be a partner of genuine insight to organisations that are seeking true ongoing support.

Our customers receive Collective IT staff dedicated to their company, and their company only. It ensures our staff are customer focussed and helps to improve end-user experience.

Our staff are passionate, highly qualified and empowered to make decisions.

We've worked with some of the nation's largest companies and we have a 100% referenceable record to prove it - just ask us.

When you take everything into account, we're certain you'll find Collective IT is the ideal solution to your company's IT service needs.



www.thecollectivetech.com

IT Outsource | E-Rate | Managed Services | Help Desk | Training

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